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### Cognitive Architecture: The Key to AI-Based Digital Transformation in Organizations

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Pages 302 - 306

DOI 10.3233/978-1-61499-918-8-302

Series [Frontiers in Artificial Intelligence and Applications](#)

Ebook [Volume 308: Artificial Intelligence Research and Development](#)

**Abstract**

The objective of this paper is to present a framework of work for organizations to become cognitive systems through the KMoS-RE systematic knowledge management process. A summary of the application of the framework in a freight company is presented. Promising results provide evidence of the usefulness of the framework in the era of AI-based digital transformation.

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